

Drain Doctor Ltd. is a locally-owned and operated company that specializing in sewer and drain cleaning. For over 35 years, we have provided prompt and professional services to commercial, industrial, and residential customers in the greater Winnipeg area.

We are currently looking to add to our team of Sewer and Drain Technicians.

As a Sewer and Drain Service Technician, you will be responsible for maintaining an extremely high level of customer service and professionalism while servicing sewers and drains.

Essential Job Functions (day to day responsibilities):

- Cleaning and/or repairing a variety of sewers and drains, including but not limited to: main sewers, sinks, toilets, bathtubs, and floor drains
- Interacting with our customers and ensuring that their concerns are appropriately addressed in a professional and courteous manner
- Responding quickly and efficiently to service calls
- Assessing and completing service quickly, efficiently, and accurately
- Maintaining an orderly and accurate parts inventory in your personal Drain Doctor vehicle

Additional Responsibilities:

- Maintaining relationships with customers by examining concerns, identifying solutions and recommending improvements
- Responding to on-call service emergencies on select evenings and weekends

Requirements:

- Must possess excellent customer service skills, with the ability to ask probing questions and understand and resolve customer concerns
- Must be able to independently apply the company's processes/procedures and uphold rigorous standards without constant management
- Meticulous and detail-oriented
- Must be able to communicate effectively in English, both written and verbal. Any second language is considered an asset.
- Must be in good physical health for demanding nature of job. Should be able to lift up to 100lbs.
- Valid Class 5 driver's license
- Local travel is required on a daily basis, with occasional travel throughout various nearby communities and towns. Company vehicle and gas card are supplied by Drain Doctor.
- Experience in a similar technician role with a high level of customer interaction is preferred. However, we will train the right candidate if necessary.

We are proud to offer comprehensive training, competitive wages, performance-based bonuses, and other benefits such as medical benefits, dental benefits, short-term and long-term disability benefits, and long-term career opportunities.

If you're looking for a career that is stable, challenging, and rewarding contact us today!